

Technical Support Specialist

We are a leading worldwide provider of navigation devices and wearable technology, with a focus on developing, designing and supporting superior products.

As an engineering and technology company, we have a keen focus on recruiting talent in the fields that support Garmin business and products.

Our benefits are designed to lead an evolving marketplace, support innovation and encourage a healthy balance between work and life. They allow our associates to make their own decisions about their wellbeing and future and consistently rank Garmin as a top tier benefits provider when compared to other high-tech employers.

Summary of the role:

You will be acting as a liaison between advanced support and end users while responding to alerts, following documented procedures which instruct troubleshooting, resolution or escalation steps.

In this role, you will be responsible of:

- Manage the server infrastructure (MS Active Directory, VMware ESX, Linux, Cisco), main Cluj contact for all Networking and Server infrastructure questions
- Infrastructure development (Searches, ways to evolve and develop continuously)
- Measures feasibility of various approaches and makes recommendations
- Offer second and third level support to all employees in Cluj

We are looking for a person with the following skills and knowledge:

- **Windows** servers and Linux Admin knowledge
- MS Active Directory, VMware ESX, Linux, Cisco
- Networking knowledge (TCP/P, routing, switching, debugging)
- Security tools knowledge (firewalls, Web content filtering and content filtering solution)

Desirable qualifications and background include:

- Master's degree with computer science major
- At least 3 years' experience of working with Windows Servers

Would be a plus:

- IT Security, penetration testing
- Checkpoint certification (CCSA/CCSE)
- CISCO certification (CCNA/CCNP/SENSS/SITCS/SISAS)
- Linux certification (COMPTIA/RedHAT)
- Basic understanding of German

