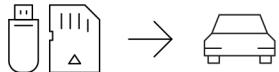


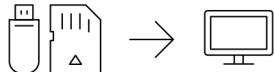
TOYOTA

HOW TO UPDATE YOUR MAPS

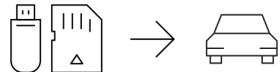
#1



#2



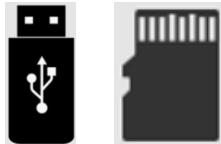
#3



Map Update Portal Requirements

- This portal is available to Windows and MAC systems only;
Tablets and Mobile devices are not supported
 - Windows
 - Windows 7 SP1 or newer, Microsoft .NET 4.5 (included)
 - 1024 x 768 display, USB port and 1 GB RAM
 - High speed Internet access (Not for use with dial-up, mobile or satellite connections)
 - May require up to 20 GB free disk space
 - Mac
 - OS X 10.11 or newer
 - 1440 x 900 display, USB port and 1 GB RAM
 - High speed Internet access (Not for use with dial-up, mobile or satellite connections)
 - May require up to 20 GB free disk space

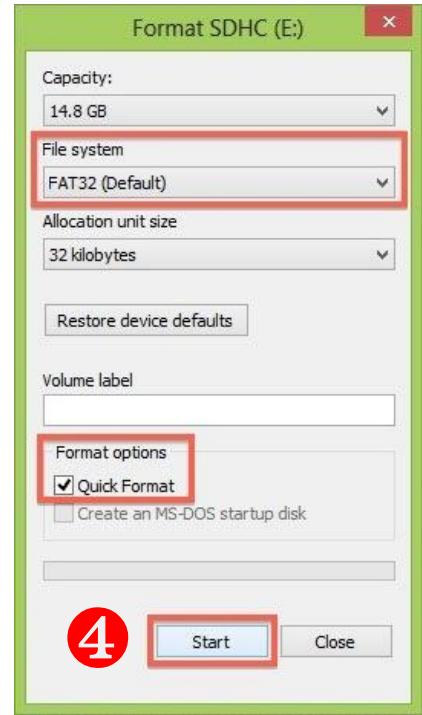
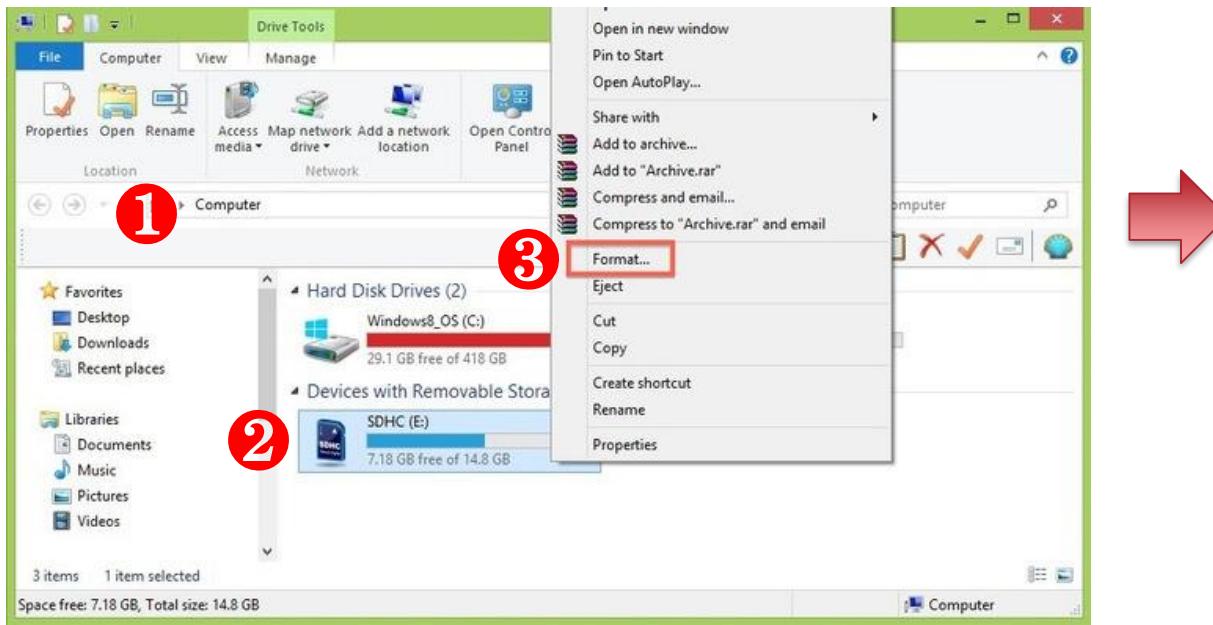
Step 1



Prepare a Micro SD card or USB drive

- Prepare a Micro SD card or USB drive with storage **above 4GB**, and format the Micro SD card or USB drive , following the steps below
- ① Computer → ② Right click on the Micro SD card or USB drive icon → ③ Click Format
→ ④ Click Start (Screen shot was taken from a Windows 8 system)

*Note: If you would like to update another vehicle with the same card, the card has to be formatted again



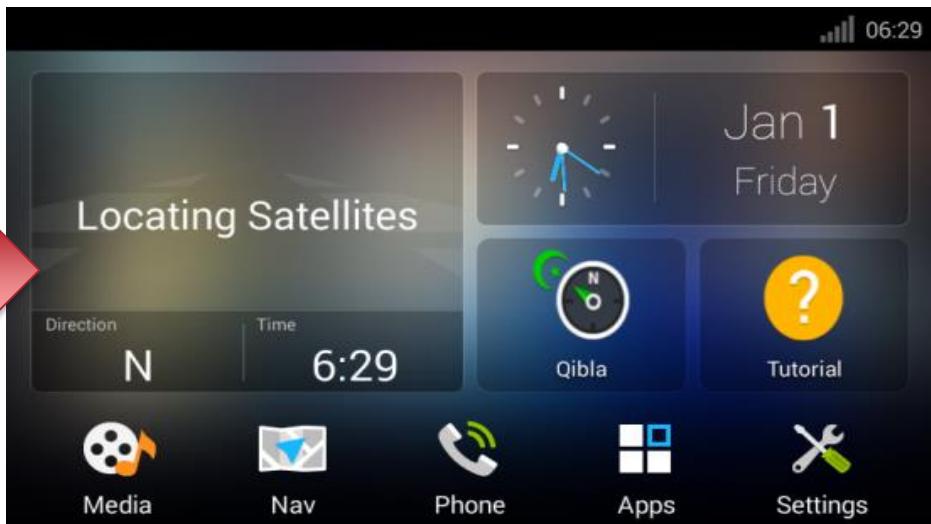
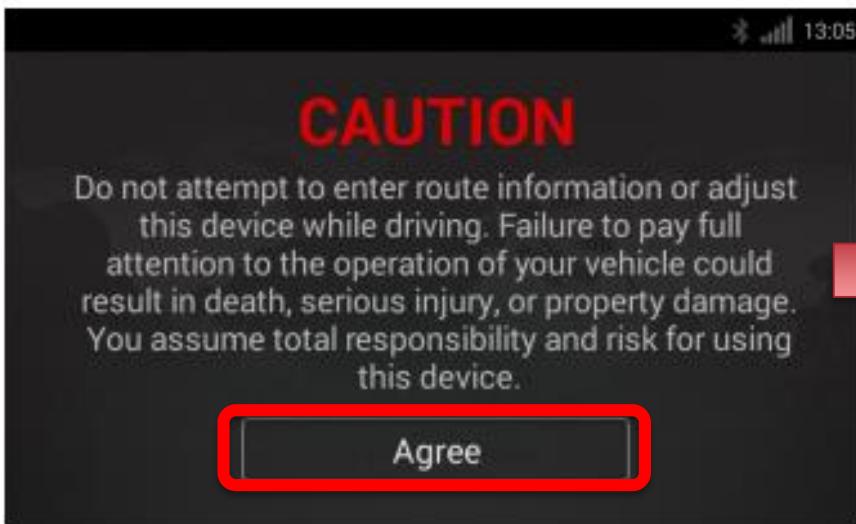
Step 2



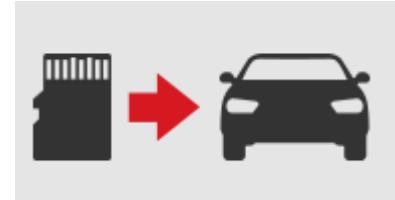
Prepare your vehicle

- Switch your vehicle to “**ENGINE ON**” until the navigation system enters the CAUTION page
- Touch the Agree button and continue to the main page

*Note: Keep the Engine on throughout Step 2 to Step 2.3



Step 2.1 for Micro SD card model



Create a Map Update Card

- Insert the formatted Micro SD card to the slot on your navigation system
- Followings are the Navigation Systems adapted with Micro SD card



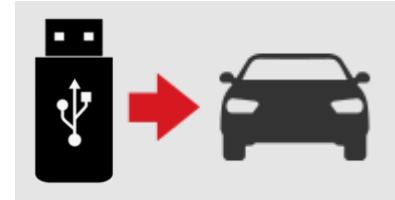
7" Navigation System
Insert Micro SD card
with **metal part facing
LEFT**



9" Navigation System
Insert Micro SD card
with **metal part facing
RIGHT**



Step 2.1 for USB model



Create a Map Update USB

- Insert the formatted USB drive to the USB port on your navigation system
- Followings are the Navigation Systems adapted with USB drive



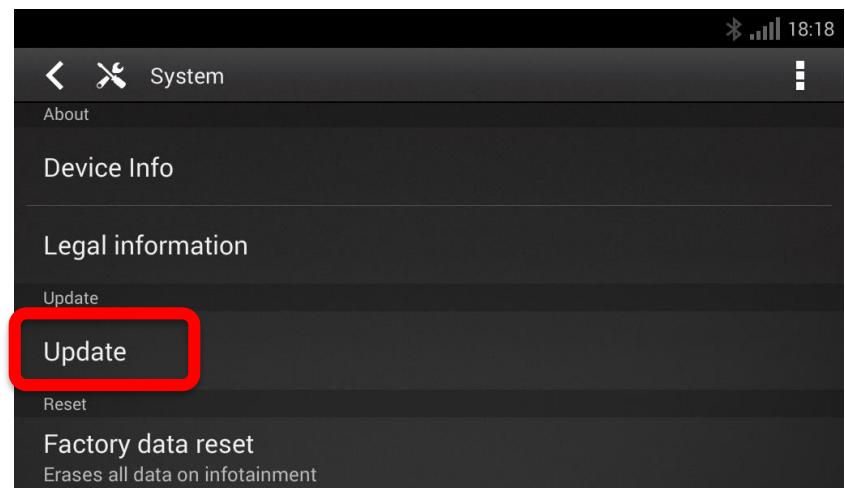
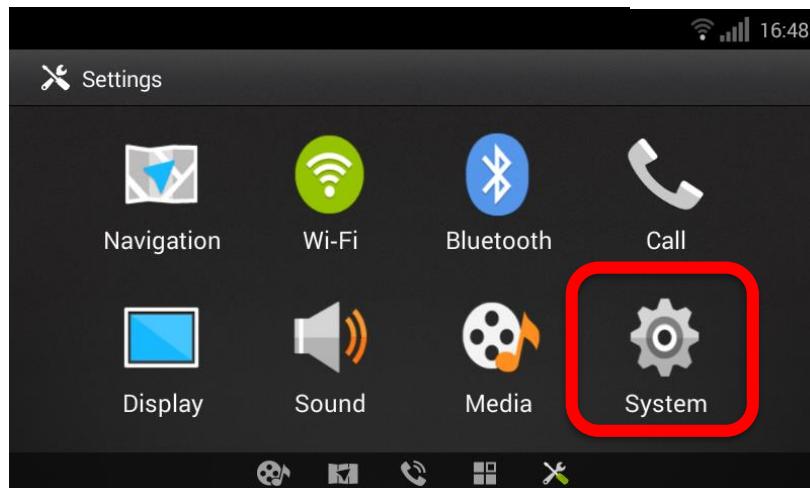
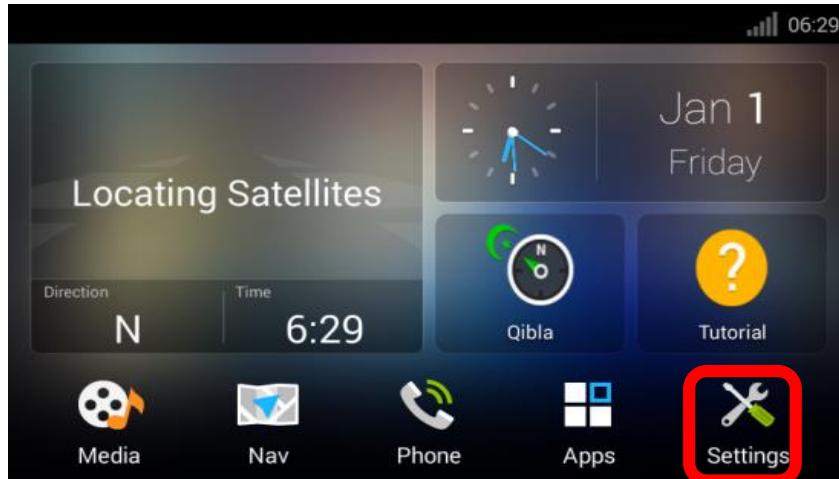
* Note: This model's USB port is not located at the navigation system

Step 2.2



Create a Map Update Card

- Go to Settings → System → touch “Update” on your navigation system



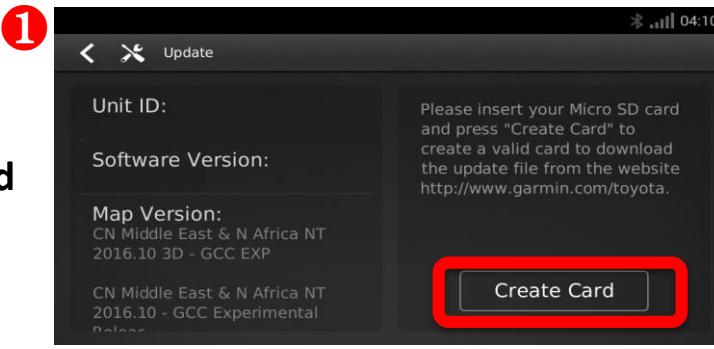
Step 2.3



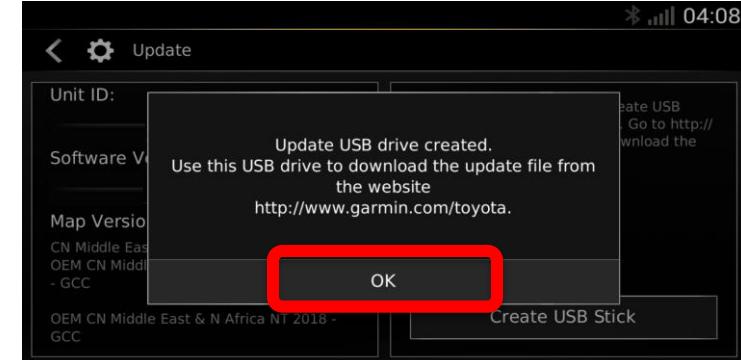
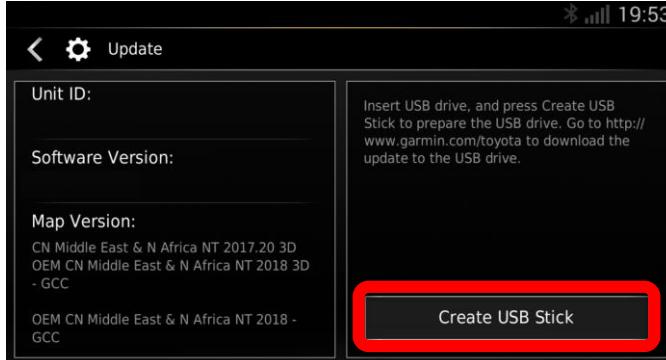
Create a Map Update Card

- Touch “Create Card” on Screen ① and touch “OK” on Screen ②
- *Note: Do not remove Micro SD card or USB drive from the vehicle until you see Screen ②
- Remove Micro SD card or USB drive from the vehicle and bring it to the computer

**Micro SD card
Model**



**USB Drive
Model**

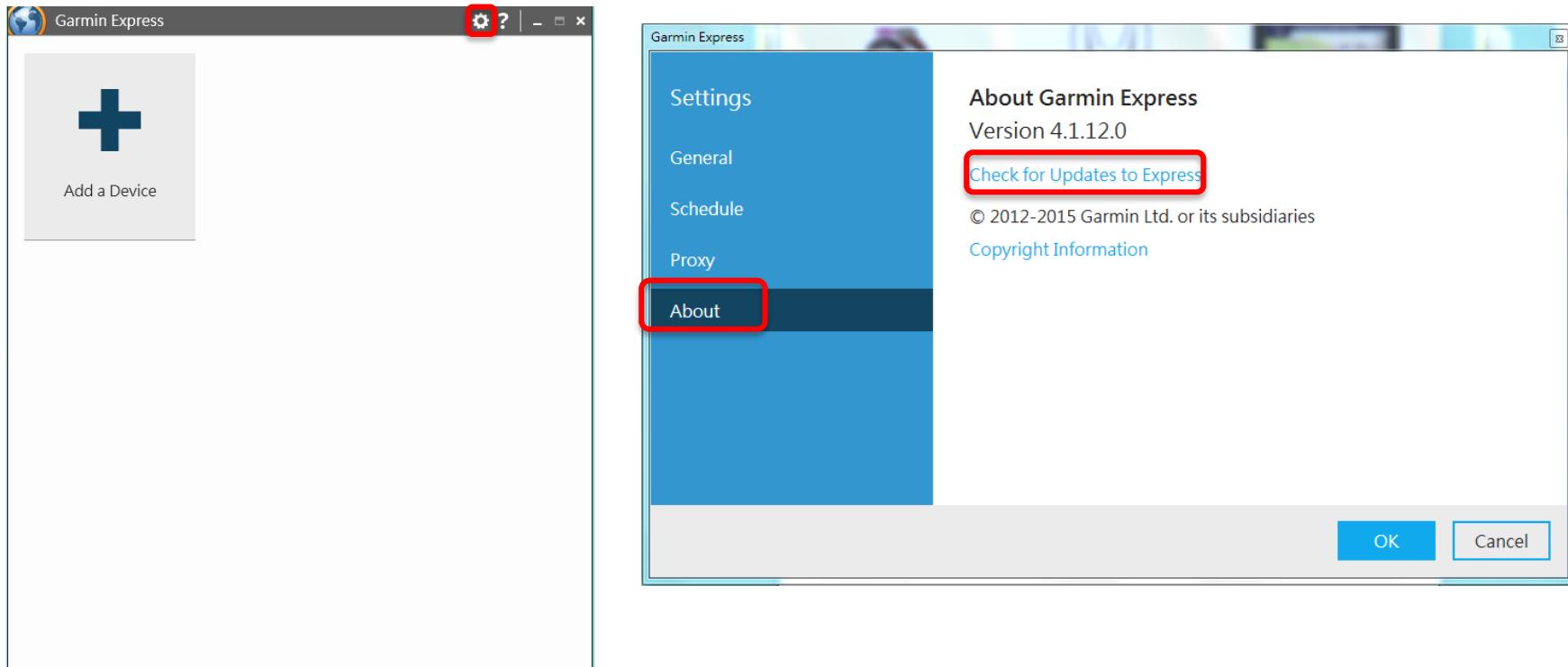


Step 3

Download Garmin Express to your computer



- If you already have Garmin Express installed to your computer, make sure to update Garmin Express to **4.1.12.0 or above** versions
- Check versions by clicking → → [Check for Updates to Express](#)
- Continue to [Step 4](#) if the version is the latest



Step 3.1

Download Garmin Express to your computer



System requirement of Garmin Express

- Windows
 - Windows 7 SP1 or newer, Microsoft .NET 4.5 (included)
 - 1024 x 768 display, USB port and 1 GB RAM
 - High speed Internet access (Not for use with dial-up, mobile or satellite connections)
 - May require up to 20 GB free disk space
- Mac
 - OS X 10.11 or newer
 - 1440 x 900 display, USB port and 1 GB RAM
 - High speed Internet access (Not for use with dial-up, mobile or satellite connections)
 - May require up to 20 GB free disk space

Step 3.2

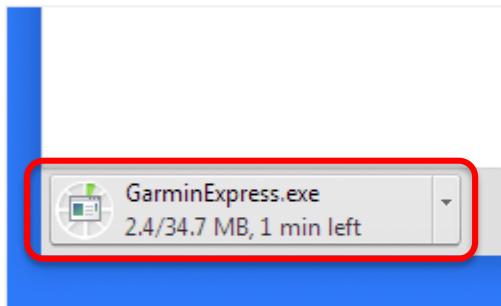
Download Garmin Express to your computer



- Click the link on the web portal to start download

[Download Garmin Express](#)

Your download will begin automatically. If it doesn't, you can [restart the download](#).



1 Download

After downloading the file, click on the file name.



2 Install

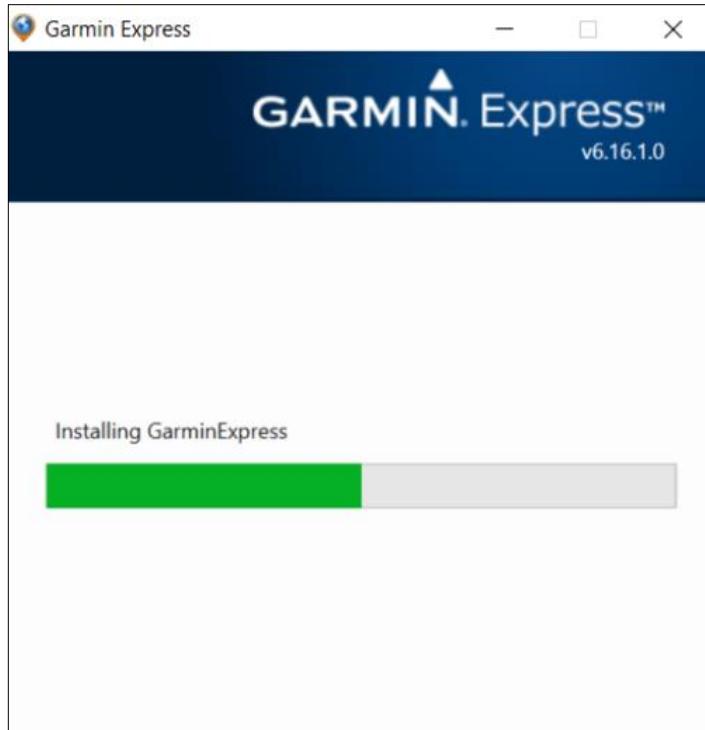
Click "Install" to begin installing Express.

Step 3.3

Download Garmin Express to your computer



- Installation will start automatically

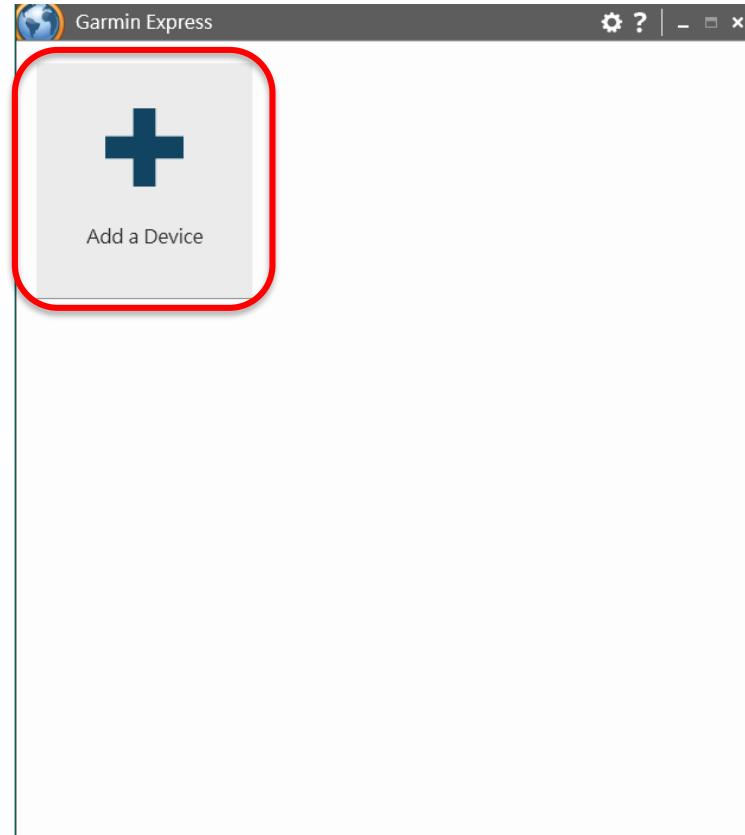
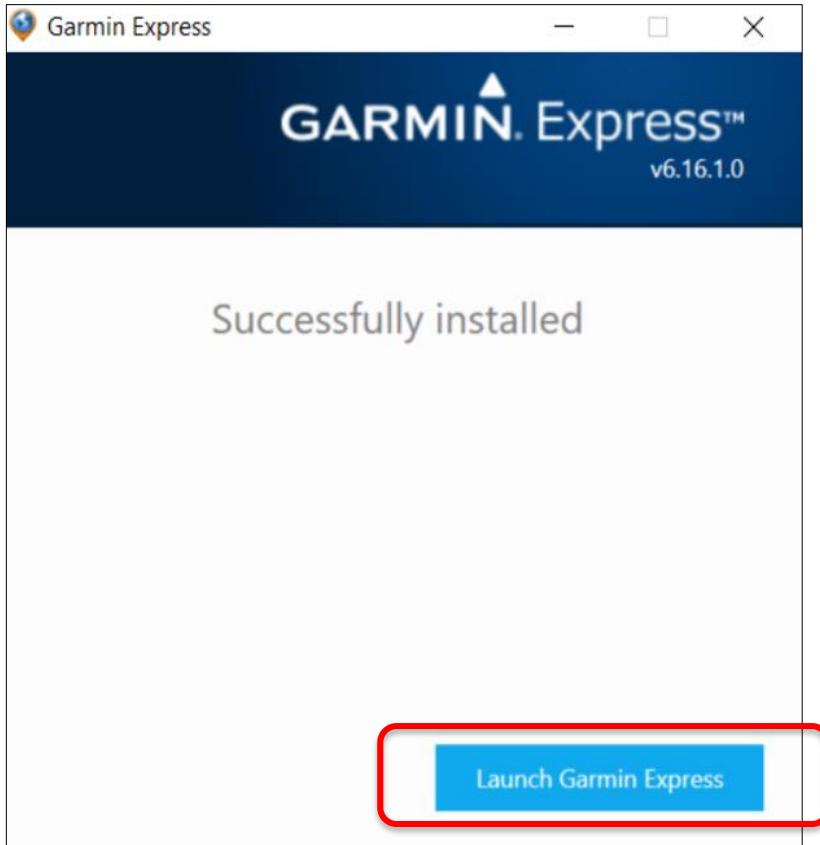


Step 4

Activate Garmin Express on your computer



- Click **Launch Garmin Express** on the Installation Complete window
- Insert Micro SD card or USB drive into the computer, then click “Add a Device”

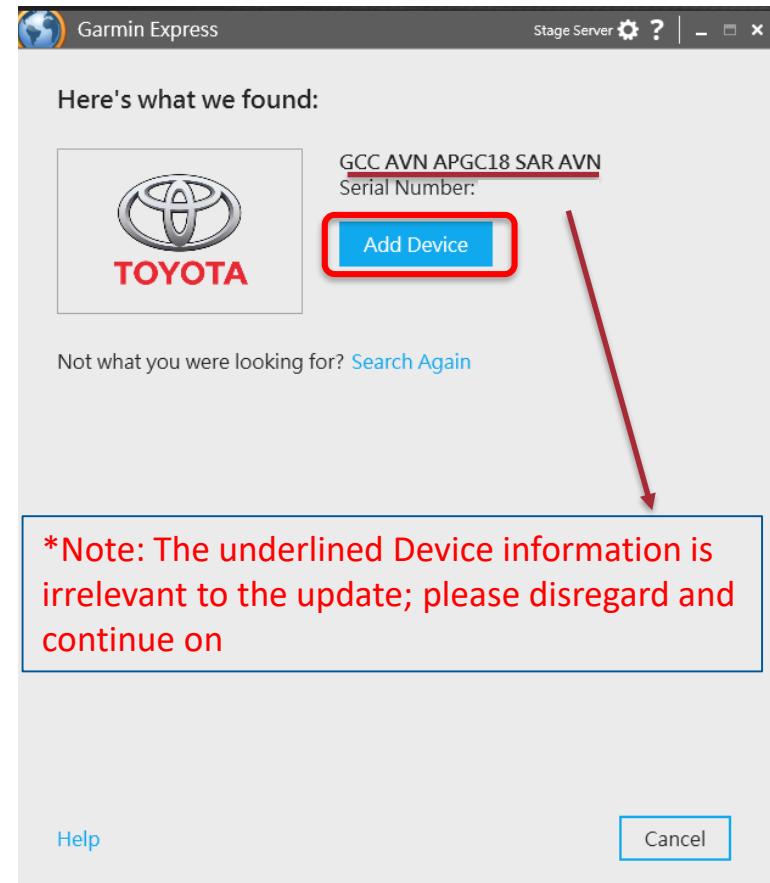
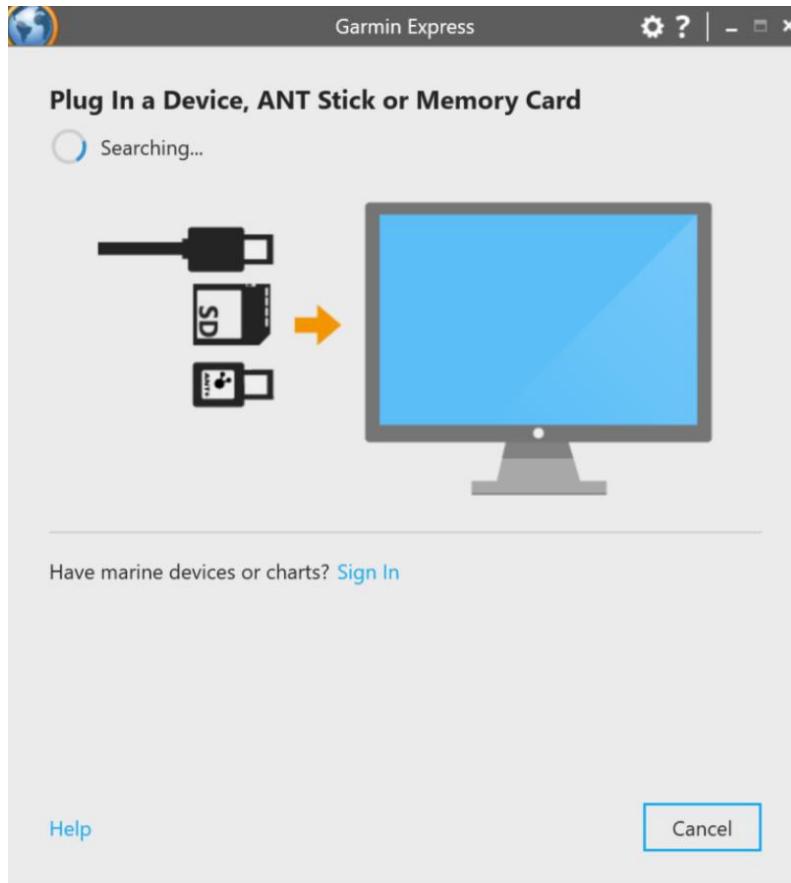


Step 4.1

Garmin Express recognizes the Micro SD card or USB drive



- The Micro SD card or USB drive will be recognized automatically
- Click **Add Device** when the “Device Found” message is shown



Step 4.2

Go through the set up process on Garmin Express



- Product Registration is NOT required to complete map update
- Nickname can use the default or input 1 to 20 characters in the case of English

A screenshot of the Garmin Express software interface. The title bar says 'Garmin Express' and the device is identified as 'GCC AVN APGC18 SAR AVN' with a green 'Connected' status. The main window has a 'Register' button and a 'Nickname' button. Below these buttons, the 'Product Registration' section is displayed with the following text: 'To register this device now, simply provide your email address. Registration is optional. You can always register later if you decide to skip this step now.' A text input field is present for email, with a note below it: 'Hint: If you have a Garmin account, use the same email address here.' The 'Map Update Notifications' section contains a checkbox labeled 'Email me when a map update is available.' A red arrow points from the text in the 'Product Registration' section down to a red box containing the note: '*Note: The Registration is irrelevant to the update; please disregard and continue on.' A red box also surrounds the 'Next' button at the bottom right of the window.

A screenshot of the Garmin Express software interface, showing the 'Add a Nickname' step. The title bar says 'Garmin Express' and the device is identified as 'GCC AVN APGC18 SAR AVN' with a green 'Connected' status. The main window has a 'Register' button and a 'Nickname' button. Below these buttons, the 'Add a Nickname' section is displayed with the following text: 'You can add a nickname to this device to make it easier to identify when viewing it in Garmin Express. This can be especially helpful when you have multiple devices.' A text input field is present for the nickname, with a note below it: 'e.g. "My GPS" or "Mom's navigator"' A red box surrounds the 'Next' button at the bottom right of the window.

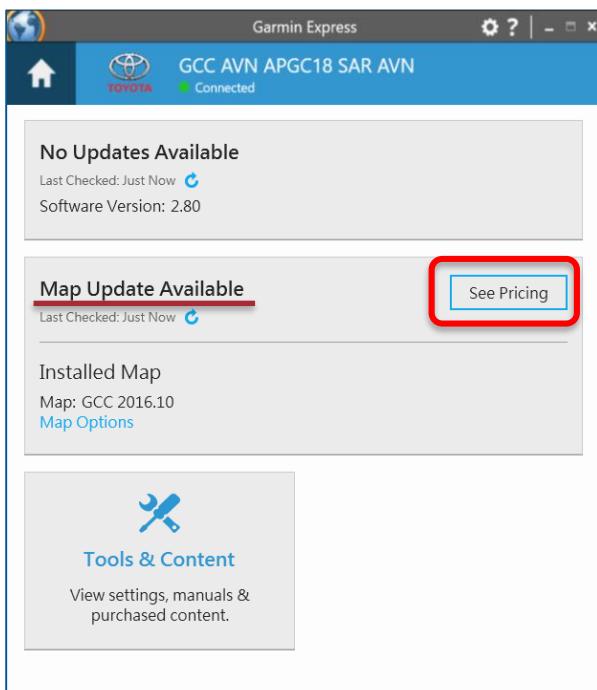
Step 5



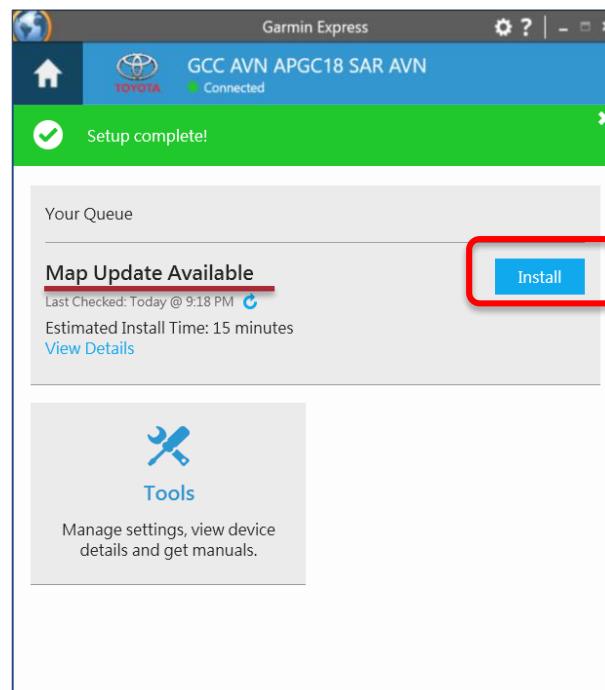
Check Map Update Status

- (Case1 : Free Update expired) Click “See Pricing” to proceed, and go to [step 5.1](#).
- (Case2 : Free Update) Click “Install” to proceed, and go to [step 6](#).
- (Case3) Your map is the latest version; there is no need to update.

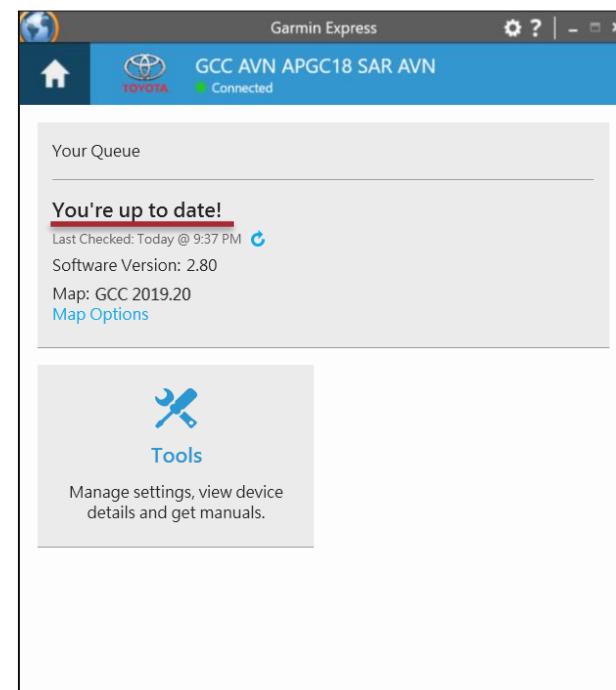
Case1



Case2



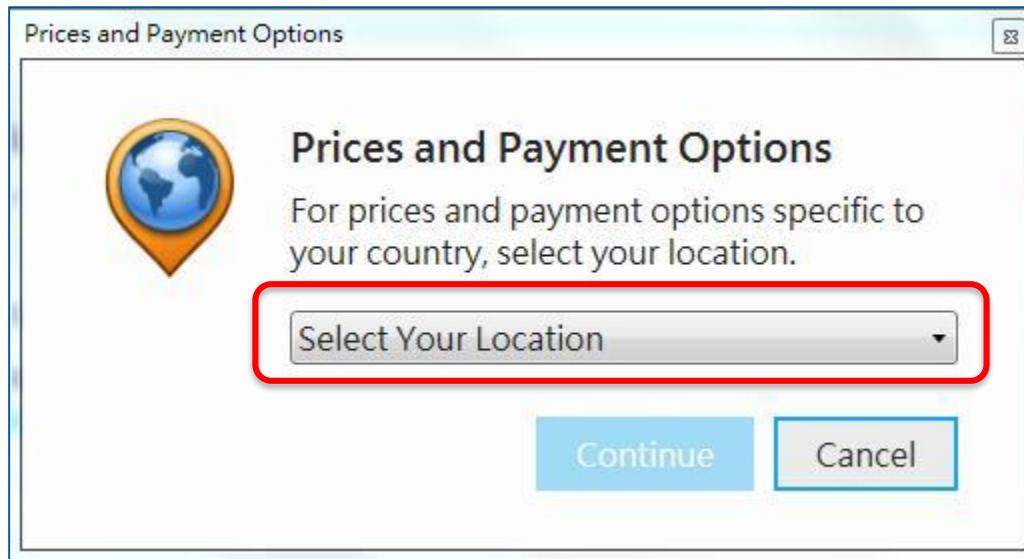
Case3



Step 5.1

Select Locale

- Select Your Location to proceed



Step 5.2

Map Update Options

- Click the Pricing to proceed



A screenshot of the Garmin Express software interface. The window title is "Garmin Express". The top bar shows "Stage Server" and a gear icon, along with window control buttons. The main header displays "GCC AVN APGC18 SAR AVN" and a "Connected" status with a green dot. Below the header, a blue bar contains a "Home" icon, a "TOYOTA" logo, and the text "GCC AVN APGC18 SAR AVN Connected". The main content area is titled "Map Update Options" and shows "City Navigator MENA-GCC NT 2020, Toyota Map Update, Download". It specifies "Format: Download" and "A single update to replace your existing map with the most current version." A blue button labeled "\$150.00 USD" is highlighted with a red border. A "Sign In" link is located in the top right corner of the content area.

Step 5.3

Accept the Trading Terms

- Select “Accept” to proceed



Step 5.4

Sign in

- Sign in with a Garmin or alternative account



A screenshot of the Garmin Express sign-in page. The page has a blue header bar with the text 'Garmin Express' on the left and a user profile icon. The main content area has a blue header with a shopping cart icon and the text 'Purchasing: City Navigator MENA-GCC NT 2020, Toyota Map Update, Download for Your GCC AVN APGC18 SAR AVN'. On the right side of this header are 'Cancel' and 'Purchase' buttons. Below the header is a horizontal navigation bar with three circles: a blue 'Sign In' circle, a grey 'Check Out' circle, and a grey 'Receipt' circle. The 'Sign In' circle is highlighted with a blue outline. The main form area contains two input fields: 'Email' and 'Password'. The 'Email' field is a white input box with a placeholder 'Email'. The 'Password' field is a white input box with a placeholder 'Password' and a 'Forgot?' link. Below these fields is a blue 'Sign In' button. At the bottom of the form, there is a link 'Don't have an account? [Create One](#)'.

Step 5.5

Input Address

- Enter info in the required field and click “Continue”



Garmin Express

Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APGC18 SAR AVN

Cancel

Sign In  Check Out  Receipt 

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

First Name Second name, TEST ADDRESS, TEST CITY, ABD TEST ZIP [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

Add New Address

Item Subtotal: \$150.00 USD

CONTINUE

Step 5.6

Confirm Billing Information

- Confirm Shipping / Billing Address info
- Click Continue to proceed



Garmin Express

Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APGC18 SAR AVN

Cancel

Sign In Check Out Receipt

Billing Information

Shipping Address [Edit](#)

FirstName Tester LastName Tester
US
14 HASBROUCK DR
FRANKLIN PARK, NJ 08823-1826
1 0005551212

Billing Address

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

FirstName Tester LastName Tester , 14 HASBROUCK DR, FRANKLIN PARK, NJ 08823-1826 [Edit](#)

First Name Second name, TEST ADDRESS, TEST CITY, ABD TEST ZIP [Edit](#)

Garmin Express

Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APGC18 SAR AVN

Cancel

Sign In Check Out Receipt

Payment Method

Credit Card    

You will be directed to the Credit Card website after reviewing your order.

Item Subtotal: \$150.00 USD
Estimated Tax: \$9.94 USD
Estimated Order Total: **\$159.94 USD**

You will have a chance to review your order before you place it.

CONTINUE

Step 5.7

Order Review



- Review order info and click “Continue” to proceed

Garmin Express Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APGC18 SAR AVN Cancel

Sign In Check Out Receipt

Order Review

CONTINUE TO PAYMENT

Shipping Address Edit	Billing Address Edit	Payment Information Edit
FirstName Tester LastName Tester US 14 HASBROUCK DR FRANKLIN PARK, NJ 08823-1826 1 0005551212	FirstName Tester LastName Tester US 14 HASBROUCK DR FRANKLIN PARK, NJ 08823-1826 1 0005551212	Payment Method: Credit Card

Items in Your Order	Quantity	Price Each
City Navigator MENA-GCC NT 2020,Toyota Map Update,Download	1	\$150.00 USD

Step 5.8

Payment Information

- Enter Credit Card info and click “Place Secure Order” to proceed



Garmin Express Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APG18 SAR AVN

Sign In Check Out Receipt

GARMIN

Shipping Billing Review 4 Payment & Place Order 5 Order Confirmation

DISCOVER MASTERCARD VISA MASTERCARD

Card Number

Cardholder's Name

Expiration Date

A screenshot of the Garmin Express payment interface. At the top, it says 'Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APG18 SAR AVN'. Below that is a navigation bar with 'Sign In' (green checkmark), 'Check Out' (blue circle), and 'Receipt' (grey circle). The main area is titled 'GARMIN' and shows a progress bar with steps: 'Shipping' (checkmark), 'Billing' (checkmark), 'Review' (checkmark), 'Payment & Place Order' (blue circle with '4'), and 'Order Confirmation' (grey circle with '5'). Below the steps are payment method icons for Discover, MasterCard, Visa, and American Express. There are input fields for 'Card Number', 'Cardholder's Name', and 'Expiration Date'. The 'PLACE SECURE ORDER' button is at the bottom, but it is not yet highlighted.

Garmin Express Purchasing: City Navigator MENA-GCC NT 2020,Toyota Map Update,Download for Your GCC AVN APG18 SAR AVN

Sign In Check Out Receipt

Cardholder's Name

Credit

Expiration Date

10 / 2020

CVC

737

BACK TO CART

PLACE SECURE ORDER

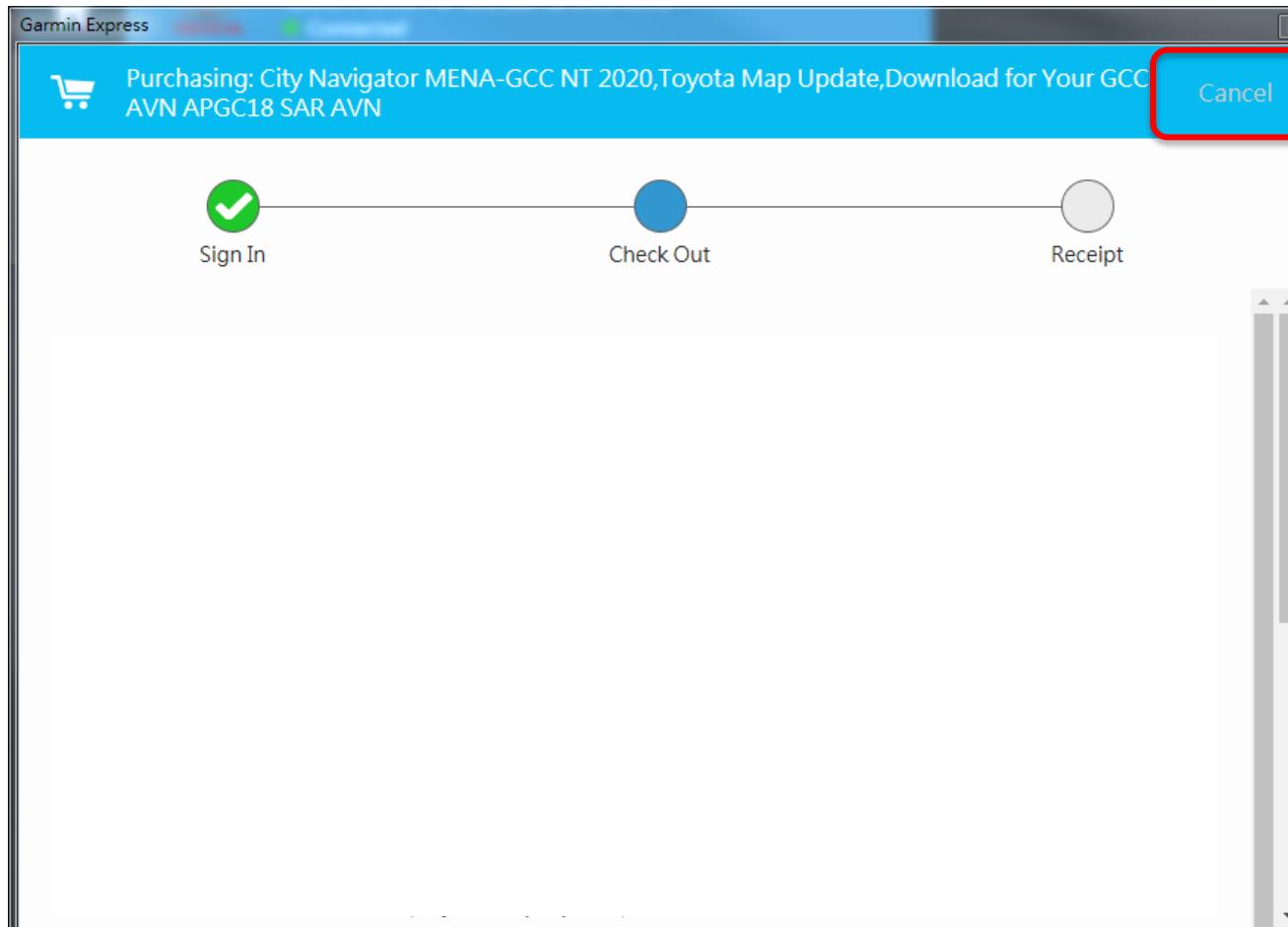
A screenshot of the Garmin Express payment interface, similar to the one on the left but with different content. It shows a progress bar with 'Sign In' (green checkmark), 'Check Out' (blue circle), and 'Receipt' (grey circle). Below the progress bar are fields for 'Cardholder's Name' (with 'Credit' selected), 'Expiration Date' (set to '10 / 2020'), and 'CVC' (with '737' entered). There is a 'BACK TO CART' button and a 'PLACE SECURE ORDER' button at the bottom. The 'PLACE SECURE ORDER' button is highlighted with a red border.

Note

If encountered blank screen like the below



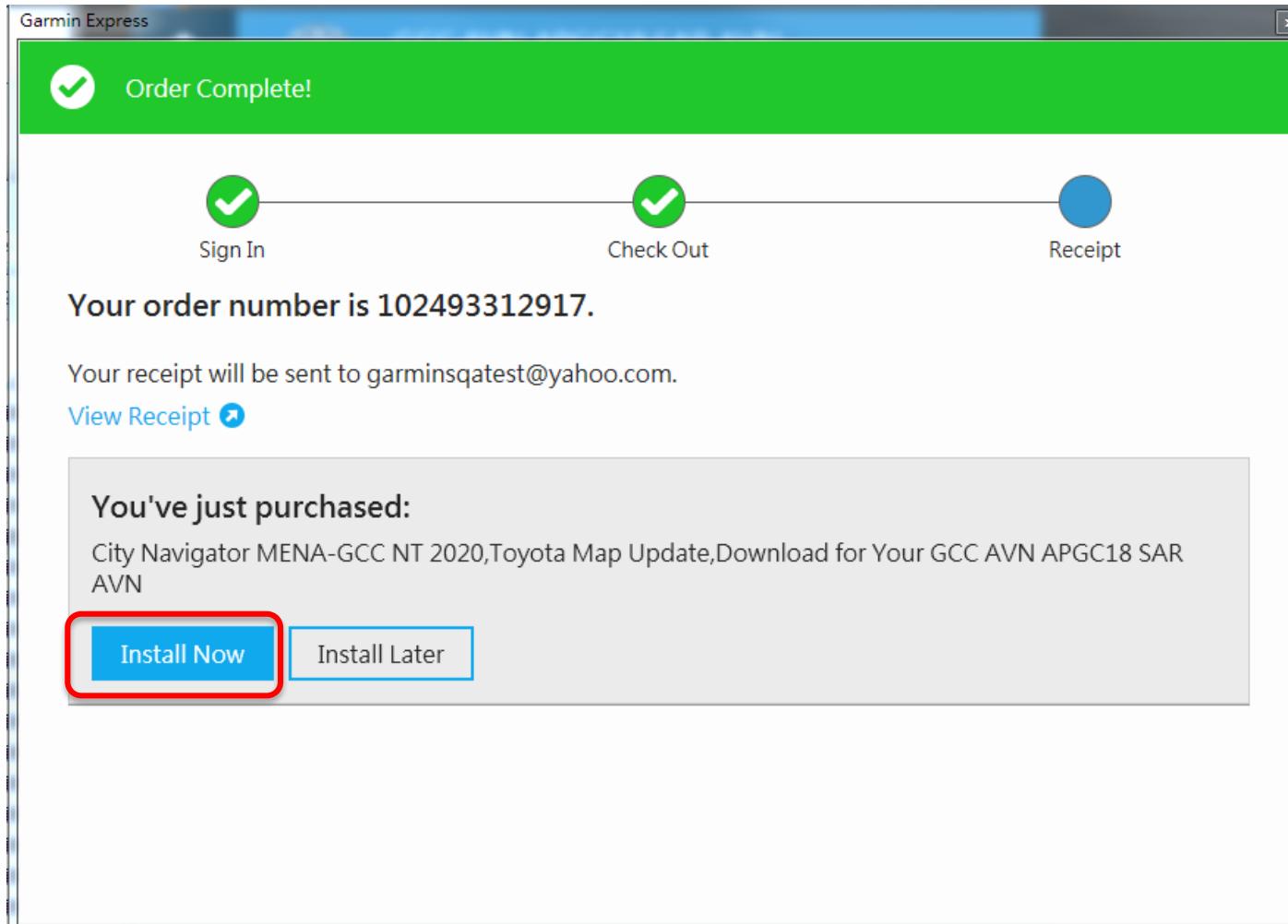
- Click “Cancel” on the upper right of the window, and start over from Step 5.2



Step 5.9

Order Complete

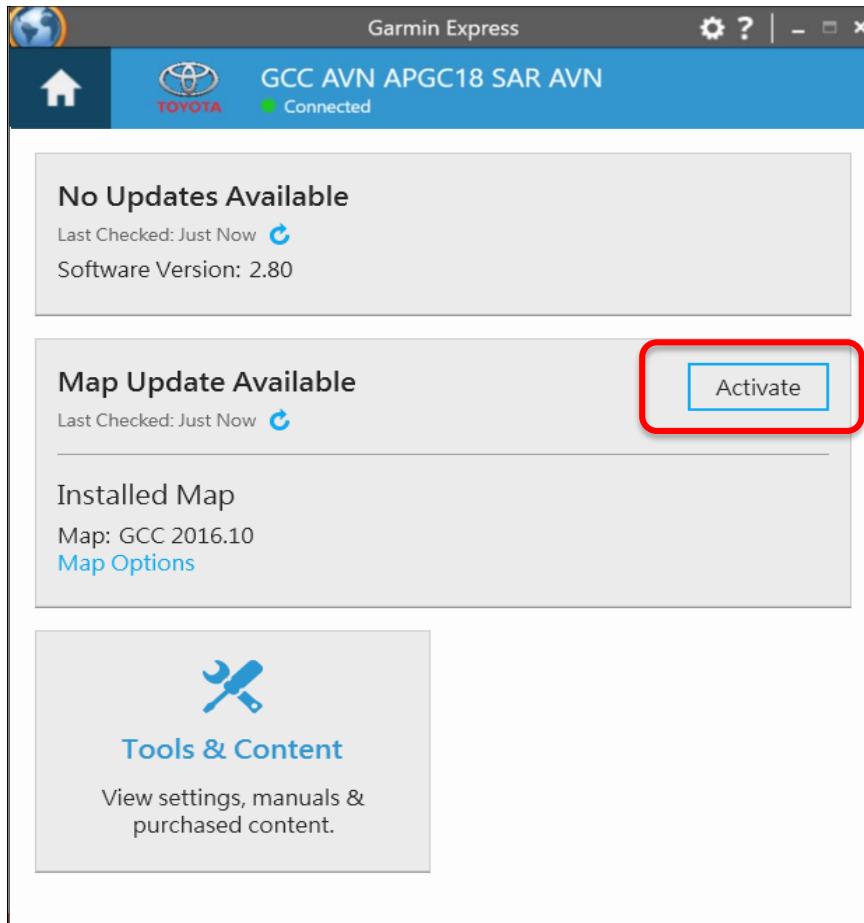
- Select Install Now to proceed



Step 5.10

Install Later

- You will see this screen if select “Install Later”
- You can select “Activate” to keep installation

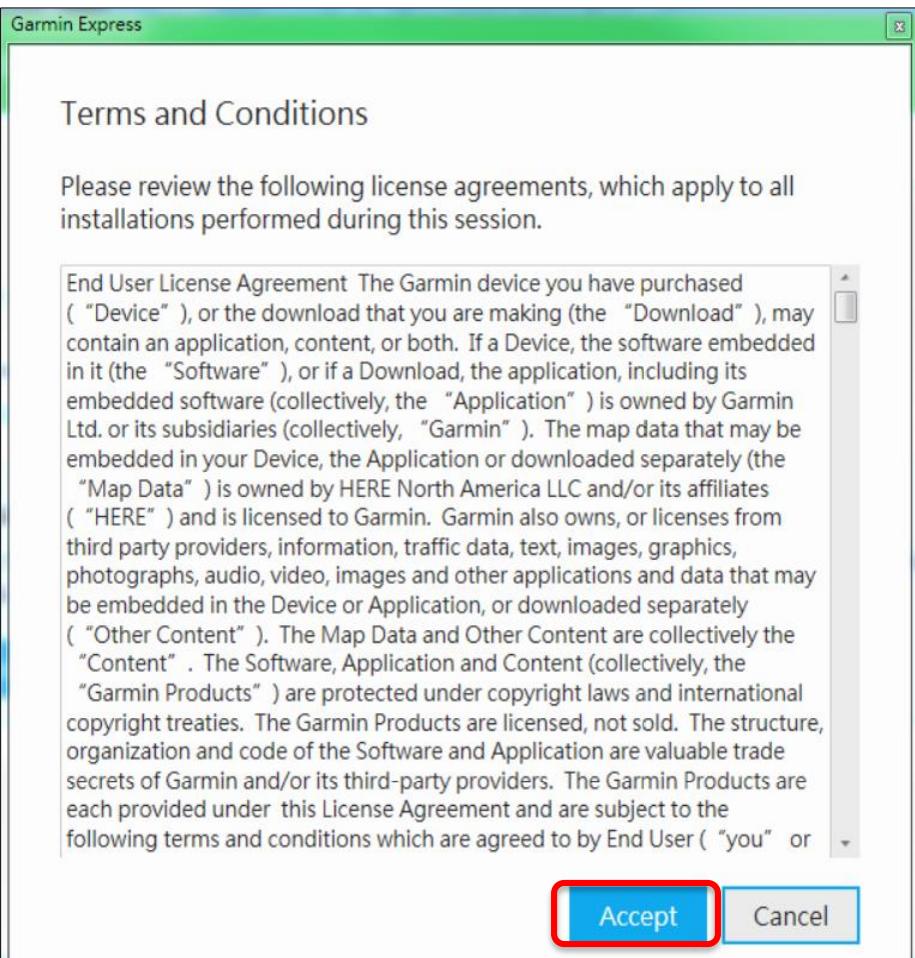
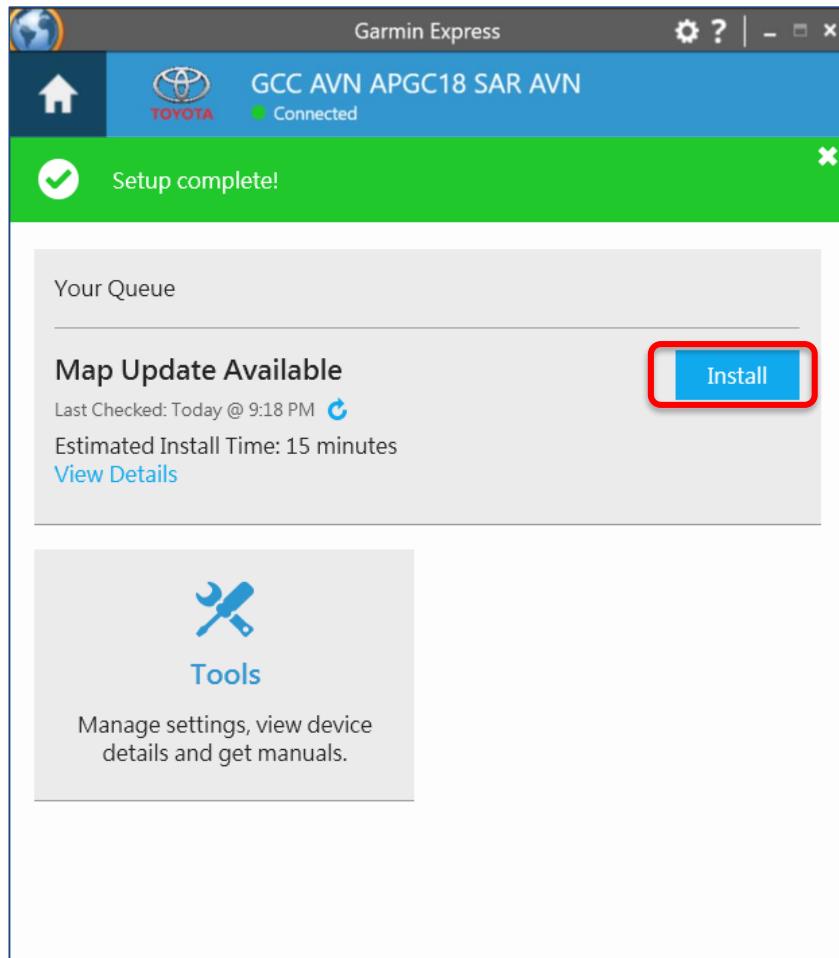


Step 6

Map Installation



— Click **Install** then click **Accept**

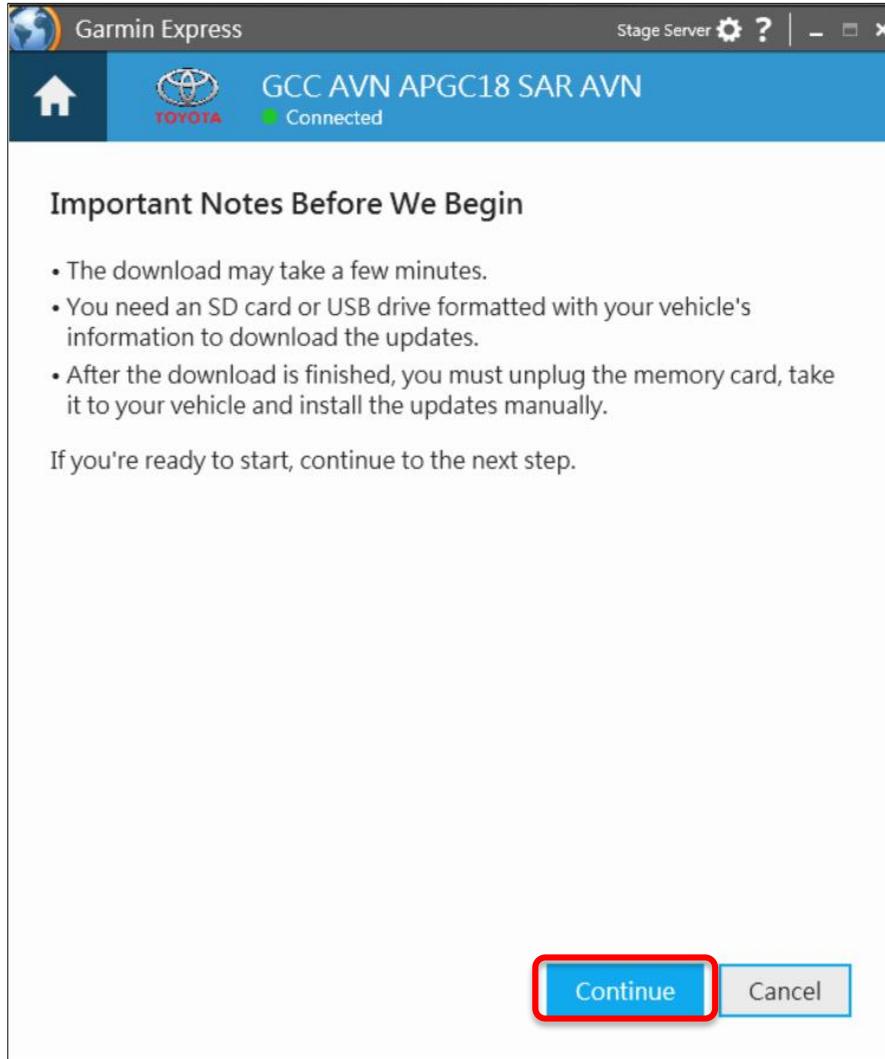


Step 6.1

Map Installation



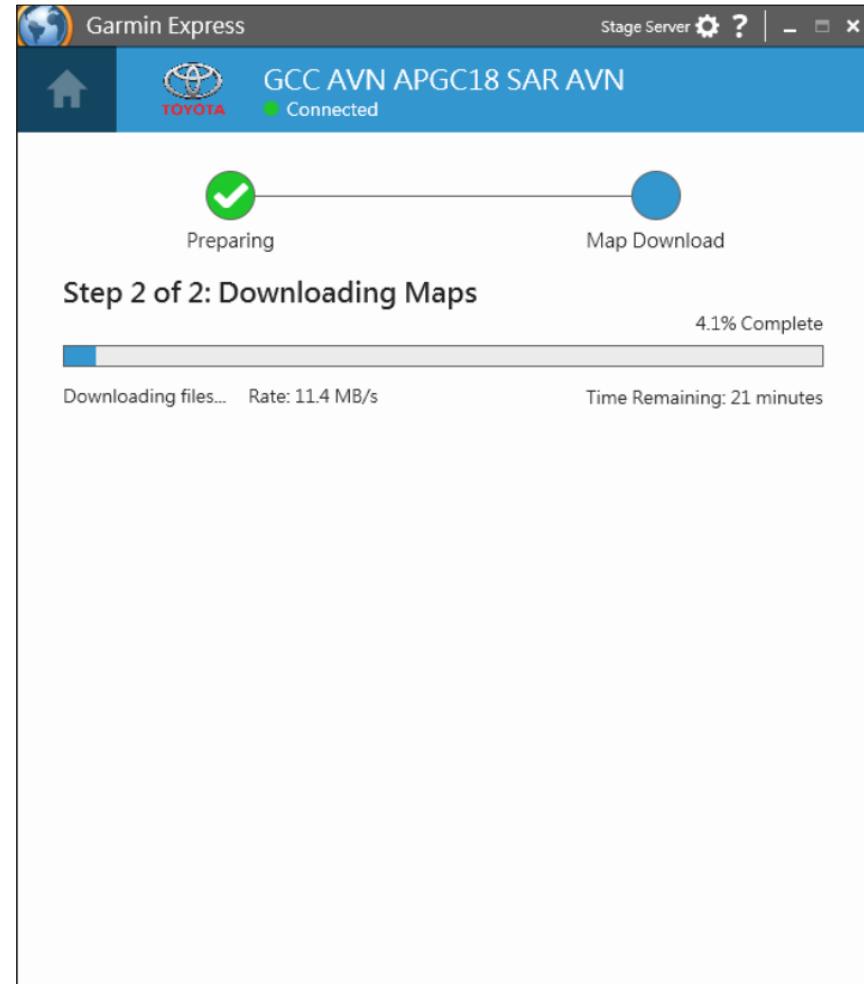
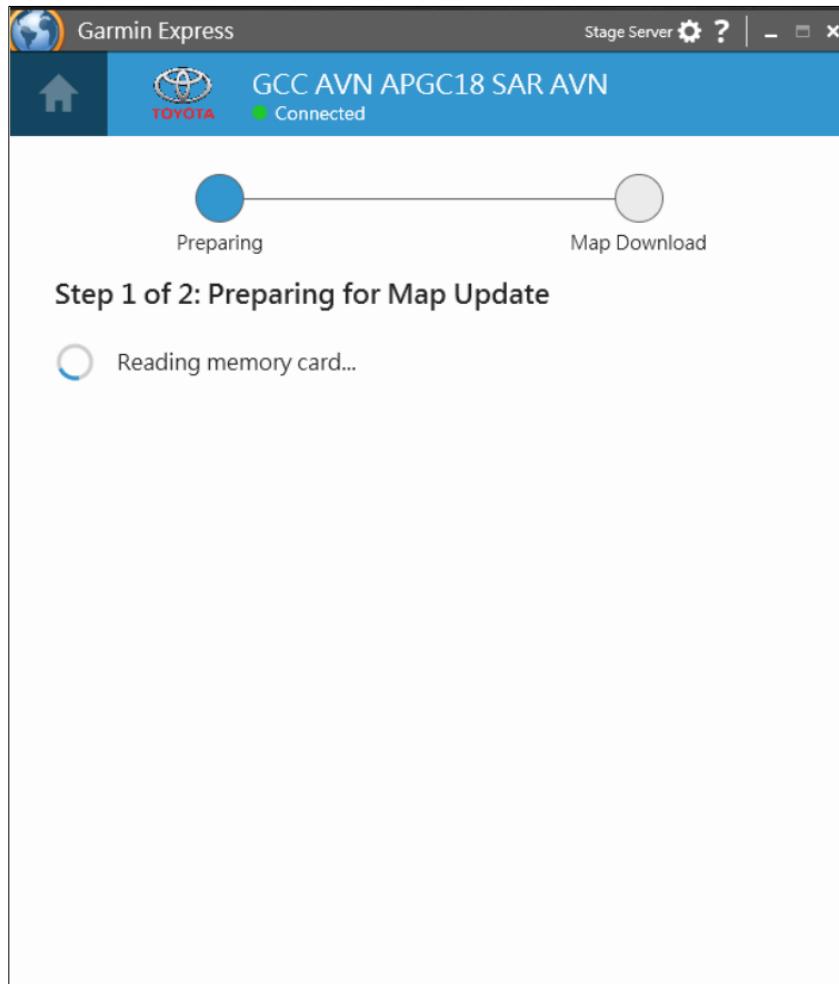
— Click **Continue**



Step 6.2

Map installation will start automatically

- Estimated Time Remaining depends on your internet speed

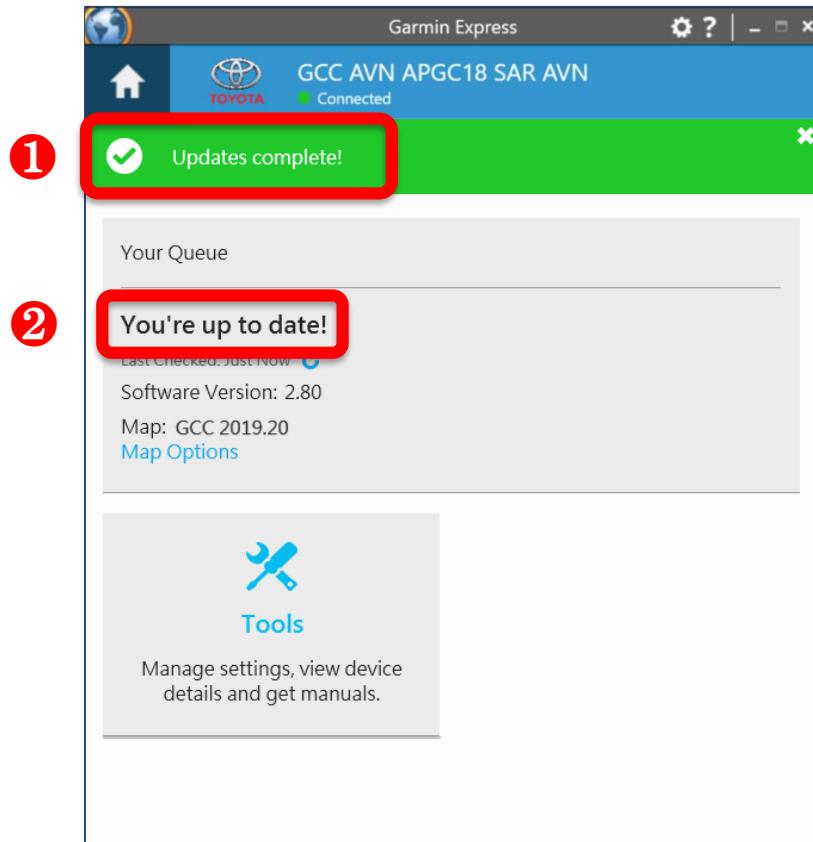


Step 6.3

Map installation complete



- Message ① will show if map installation is complete
- Message ② will show if map version is the latest
- Remove the Micro SD card or USB drive from the computer and bring it to the vehicle



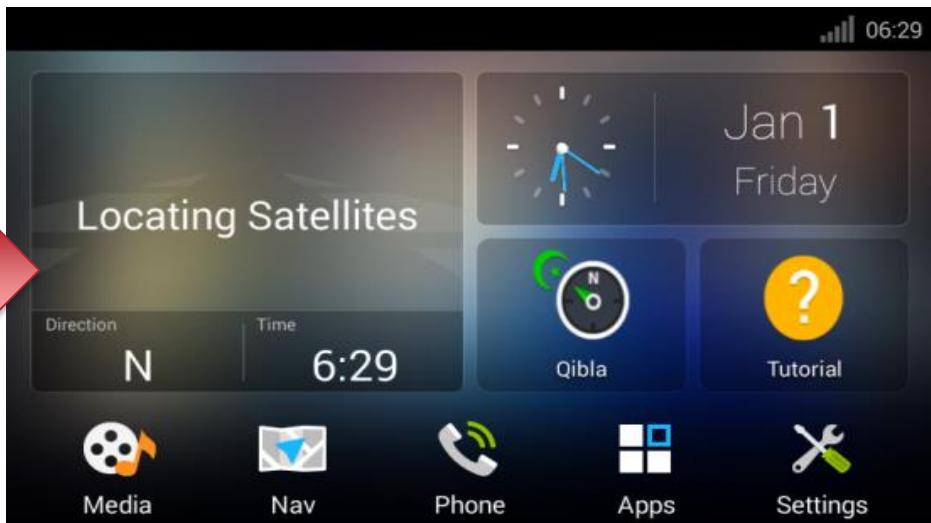
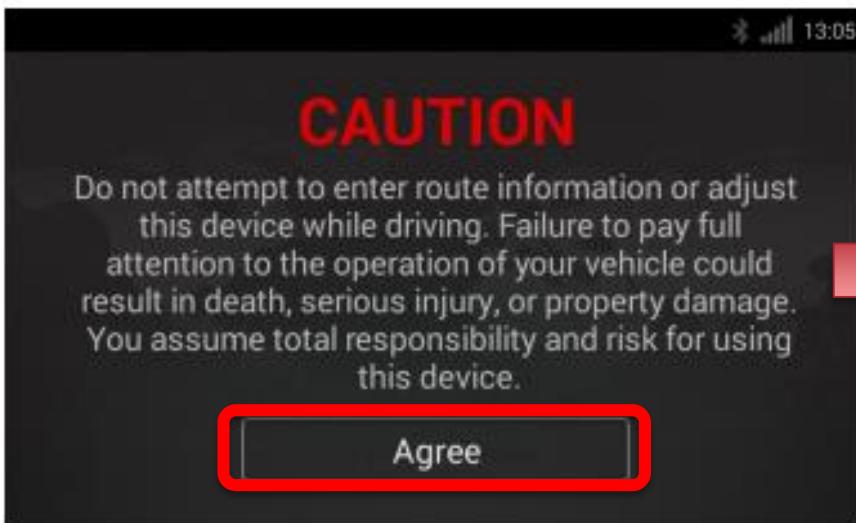
Step 7



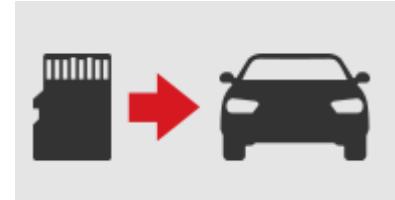
Prepare your vehicle

- Switch your vehicle to “**ENGINE ON**” until the navigation system enters the CAUTION page
- Touch the Agree button and continue to the main page

*Note: Keep the Engine on throughout Step 7 to Step 8



Step 7.1 for Micro SD card model



Ready for update

- Insert the formatted Micro SD card to the slot on your navigation system
- Followings are the Navigation Systems adapted with Micro SD card



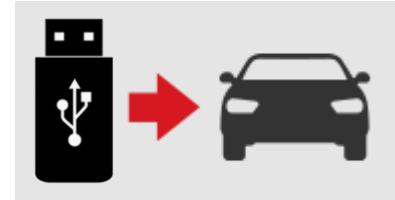
7" Navigation System
Insert Micro SD card
with **metal part facing
LEFT**



9" Navigation System
Insert Micro SD card
with **metal part facing
RIGHT**



Step 7.1 for USB model



Ready for update

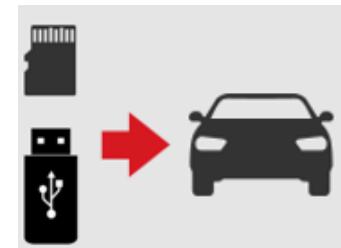
- Insert the formatted USB drive to the USB port on your navigation system
- Followings are the Navigation Systems adapted with USB drive



* Note: This model's USB port is not located at the navigation system

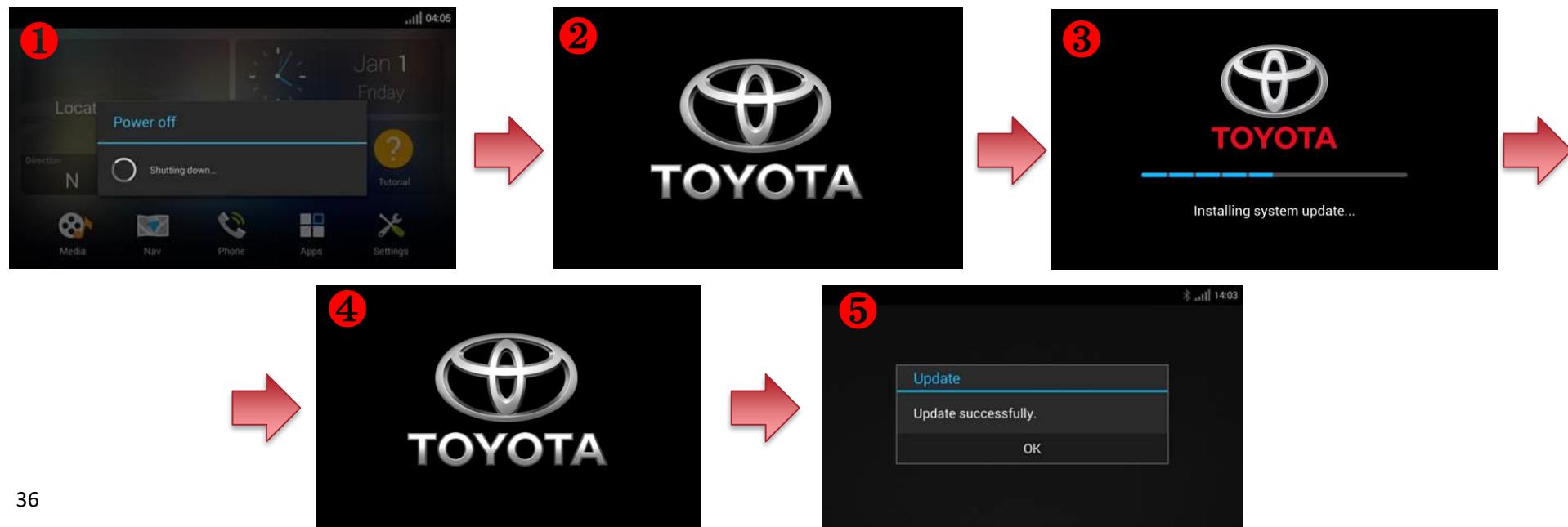
Step 7.2

Map installation on the Navigation System



- ① Navigation system will first power off automatically
- ② Navigation system will restart to begin the installation process
- ③ Installation process on the navigation system will take up to 3 minutes
- ④ Navigation system will restart again after the installation
- ⑤ Update is complete when you see “Update successfully” message

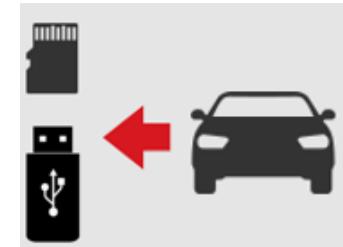
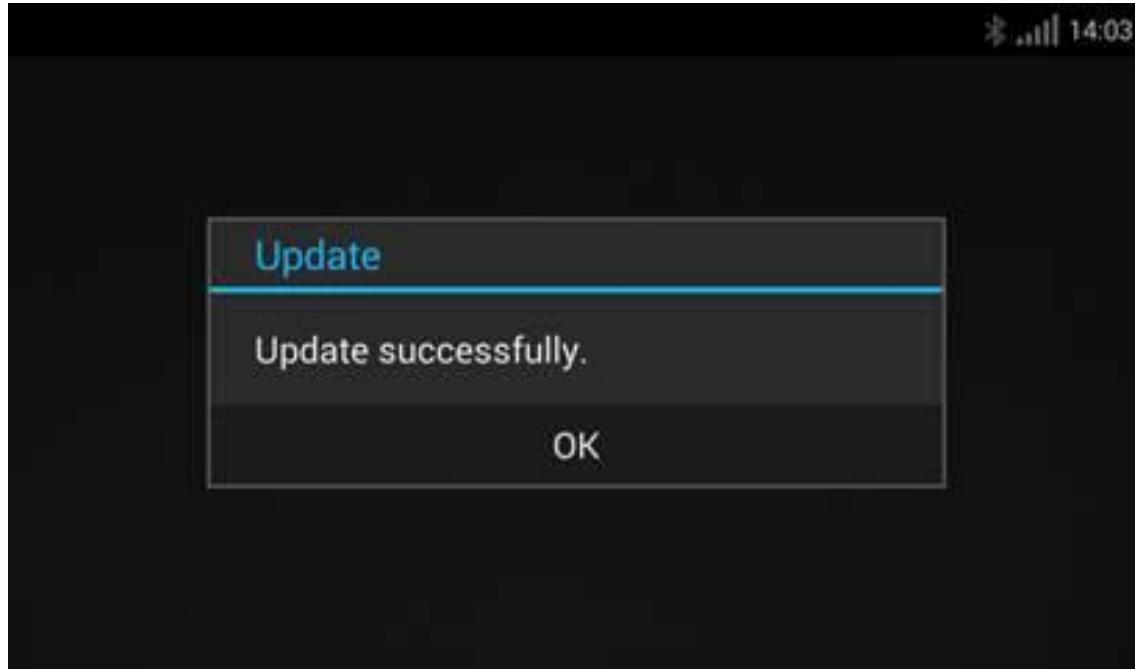
*** Do not power off the unit / turn off engine during the installation process**



Step 8

Update complete

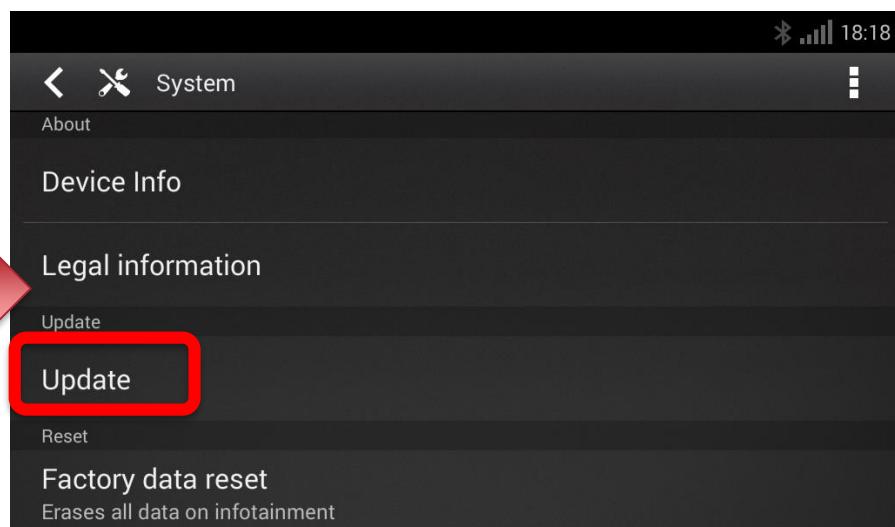
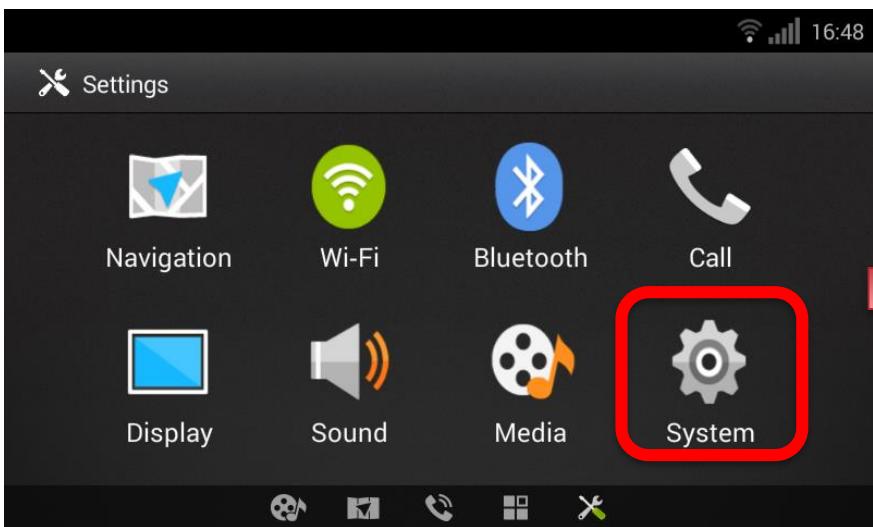
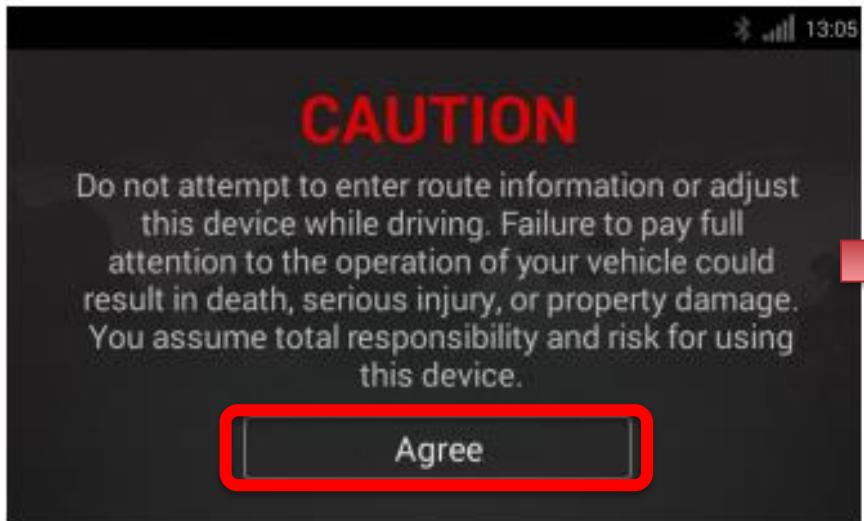
- “Update successfully” message will be shown when completed
(Note: If you do not see the screen below, refer to [Trouble Shooting](#))
- Touch “OK” to continue



Step 9



Check map version on the Navigation system

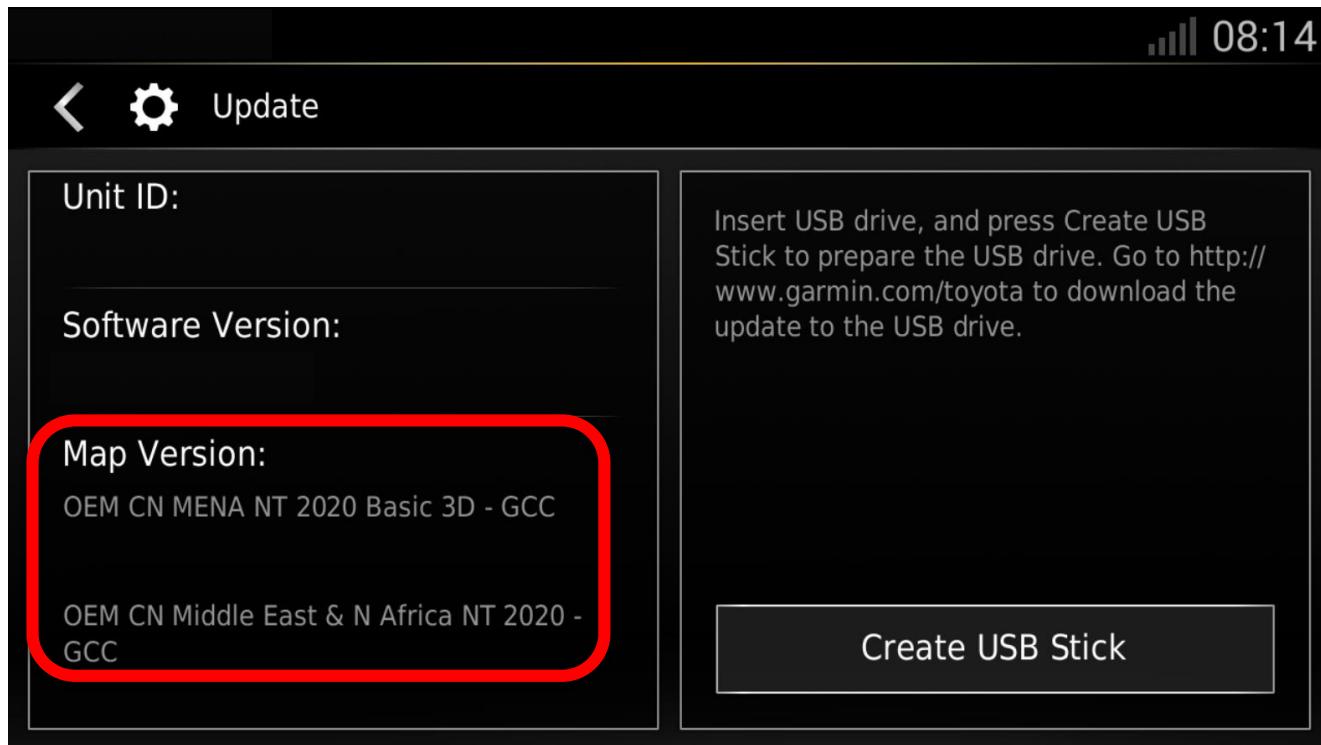


Step 9.1



Check map version on the Navigation system

- Check if the Map Version is the same as below



Trouble Shooting

Update incomplete

- If the following message appears, touch “OK” and start over from [Step 1](#)

